The University prepares months in advance for the arrival of more than 8,000 students and all of their belongings onto the Pittsburgh campus with one goal in mind: to ensure that your move-in is as pleasant as possible.

We want you to embark upon your journey to Pittsburgh full of confidence that you know where you are going and what to do once you get here. There is no need to try to navigate on your own! Use this packet as your guide to discover move-in procedures, parking locations, assistance, and much more.

You can make your arrival easier by filling in the information at the top of your parking permit and placing it on your vehicle dashboard before you arrive in Oakland on move-in day. The University of Pittsburgh Police Department will be directing traffic and watching for these passes, and the color of your pass will help the officers to quickly guide you to the most convenient available unloading area for your residence hall.

When you arrive on campus, look for student volunteers in blue and gold Arrival Survival shirts. They are there to help and answer your questions. Don’t be shy about asking them for assistance!

Find Us on Social Media
For the most information on moving in and orientation, please download the Guidebook app and look for Pitt Fall 2015 Orientation.

If you have any questions, follow us on social media!

Arrival Survival:
Visit arrival.pitt.edu.
- Follow @PittArrival on Twitter.
- Like Arrival Survival on Facebook.
- E-mail arrival@bc.pitt.edu.

Panther Central:
Visit pc.pitt.edu.
- Follow @PantherCentral on Twitter.
- Like Panther Central on Facebook.
- E-mail pc@pc.pitt.edu.

First Year Experience:
Visit fye.pitt.edu.
- Follow @PittFYMs on Twitter.
- E-mail fye@pitt.edu.

See you in a few weeks!

University of Pittsburgh
Panther Central
Litchfield Towers Lobby
3990 Fifth Avenue
Pittsburgh, PA 15260
412-648-1100
pc@pc.pitt.edu
Arrival Dates

Let the countdown begin! From freshmen to seniors, Arrival Survival begins Monday, August 24, and ends Friday, August 28, 2015. You have been assigned a specific date and time to move into your residence hall in order to best accommodate the vast number of students arriving throughout the week. Adhering to your assigned move-in time will minimize your wait and maximize the resources available to you.

**THE PARKING PASS IN THIS PACKET STATES YOUR ASSIGNED MOVE-IN DATE AND TIME.**

**Freshmen**

Freshman move-in days have been set for Monday, August 24, through Wednesday, August 26. Please adhere to your assigned move-in date and time as listed on your parking pass.

*Freshmen attending the August 24 PittStart session will be sent separate move-in instructions to their University e-mail accounts.*

**New Student Convocation**

The New Student Convocation and picnic will be Wednesday, August 26, 2015, at 3 p.m. in the John M. and Gertrude E. Petersen Events Center.

**Upperclassmen**

Upperclassman move-in days have been set for Thursday, August 27, and Friday, August 28, 2015. The Arrival Survival staff will be ready to assist you between 8 a.m. and 4 p.m. on these days.

**Arriving Outside Arrival Survival Hours?**

If you arrive in the late evening or over the weekend, please visit your residence hall’s or apartment’s welcome station. The welcome attendant will instruct you to activate your Panther Card and provide access to your residence hall.

If you are a resident of the Fraternity Complex, please visit the Sutherland Hall East Wing welcome desk to update your Panther Card.

Unfortunately, Arrival Survival volunteers will not be on site outside scheduled operating hours, and carts will be available on a limited basis. We recommend bringing your own handcart or dolly.

**Elevators**

Many people will be using the elevators throughout the move-in process. We thank you in advance for your patience while waiting for elevators.
Move-in Carts

Have a lot of books and boxes to juggle? Don’t throw out your back; borrow one of our move-in carts instead. Simply complete the cart form in your arrival packet and take it to one of the stations listed below.

Please follow the instructions found on your cart form carefully. The move-in carts are popular move-in tools, and we have a limited number to offer. If you have a small handcart or dolly available to you, it is advisable to bring your own.

Carts are available on site for residents of Bouquet Gardens, Forbes-Craig, and Centre Plaza apartments.

<table>
<thead>
<tr>
<th>Residence Hall/Apartments</th>
<th>Cart Station</th>
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</thead>
<tbody>
<tr>
<td>Amos, Bruce, Brackenridge, Holland, and McCormick</td>
<td>Tents on Bigelow Boulevard and on University Place</td>
</tr>
<tr>
<td>Fraternity Complex</td>
<td>Front of Sutherland Hall</td>
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<tr>
<td>Forbes Hall</td>
<td>Rear entrance</td>
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<tr>
<td>House 8 and 9</td>
<td>Front of Sutherland Hall</td>
</tr>
<tr>
<td>Lothrop Hall</td>
<td>Lobby area</td>
</tr>
<tr>
<td>Nordenberg Hall</td>
<td>Tents on University Place and on Bigelow Boulevard</td>
</tr>
<tr>
<td>Panther Hall</td>
<td>Tent outside Panther Hall</td>
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<tr>
<td>Pennsylvania Hall</td>
<td>Tent outside Panther Hall</td>
</tr>
<tr>
<td>Ruskin Hall</td>
<td>Main entrance</td>
</tr>
<tr>
<td>Sutherland Hall</td>
<td>Loading dock area (rear entrance)</td>
</tr>
<tr>
<td>Towers A and B</td>
<td>Towers Garage, tents at Bigelow Boulevard and on University Place</td>
</tr>
<tr>
<td>Tower C</td>
<td>BQ lot at the corner of South Bouquet Street and Fifth Avenue</td>
</tr>
</tbody>
</table>

Accessing Your Room

Room PIN and Mailbox Information

Our residence halls and apartments are card-swipe accessible. Your Panther Card and a personal identification number (PIN) will serve as your door key. To obtain your PIN and see your mailbox combination, log on to my.pitt.edu and click on My Resources, Panther Central, and Housing E-services.

Centre Plaza and Frat 5 residents will receive their room key at their check-in table.

Wristbands

In order to ensure your safety during Arrival Survival, everyone helping you to move in must obtain a colored wristband. Wristbands allocated for your residence hall or apartment are distributed at your assigned cart station(s). All members of your group must report to the cart station with you, where wristbands will be provided.

Remember, you must accompany everyone in your party to the cart station, and they must wear a wristband at all times.

Wristbands are valid from 8 a.m. to 8 p.m. Monday through Friday. All helpers must sign in at the welcome desk after these hours. Wristbands are not needed for fraternities or Bouquet Gardens A–H.
Parking and Unloading

Your specific move-in date and time are stated on your parking pass.

For your reference, the two main streets in our neighborhood—Fifth Avenue and Forbes Avenue—are both one-way streets that run parallel to each other. Forbes Avenue is outbound from Downtown Pittsburgh, while Fifth Avenue is inbound to Downtown Pittsburgh. A campus map located on pages 9 and 10 will help you to find unloading areas and long-term parking facilities along with height clearances for garages.

Wristbands and Welcome Stations

When you park to unload, everyone in your party should proceed to your cart station. All of your helpers will receive wristbands (as long as the resident is present) and you will be assigned a cart. Without a wristband, your helpers will not be able to go freely in and out of your residence hall or apartment. Enclosed in this packet is a cart form. Please bring it with you to the cart station. At this point, your group will temporarily split in two. The student will go to his or her welcome station, and the student’s helpers will return to the vehicle to unload.

Unloading at Specific Residence Halls and Apartments

- See map on pages 9 and 10 for locations.
- Freshmen move in Monday–Wednesday, August 24–26, 2015.

Litchfield Towers A and B

- **Unloading Area:** Towers Garage, Bigelow Boulevard and University Place
- **Cart Station:** Towers Garage, Bigelow Boulevard and University Place
- **Welcome Station:** Tower A patio
- **Long-term Parking:** Soldiers & Sailors Garage and OH Garage

Litchfield Tower C

- **Unloading Area:** BQ Lot, South Bouquet Street, and Oakland Avenue
- **Cart Station:** BQ Lot
- **Welcome Station:** Tower C lobby
- **Long-term Parking:** Soldiers & Sailors Garage and OH Garage

During scheduled check-in hours, elevators will be staffed with an operator. Please be aware that the end elevator cars only stop on every third floor (i.e., three, six, nine, etc.). Therefore, the middle elevator must service all other floors.

Amos, Bruce, Brackenridge, Holland, and McCormick Halls

- **Unloading Area:** Bigelow Boulevard and University Place
- **Cart Station:** Bigelow Boulevard and University Place
- **Welcome Station:** Schenley Quad entrance by Brackenridge Hall
- **Long-term Parking:** Soldiers & Sailors Garage and OH Garage

Holland Hall residents with room numbers 2–16 and 39–41 enter through the building’s south entrance. All other Holland Hall residents use the north entrance.

Forbes Hall

- **Unloading Area:** FB Lot and Forbes Avenue
- **Cart Station:** Second floor (rear)
- **Welcome Station:** Second floor (rear)
- **Long-term Parking:** OH Garage

Mark A. Nordenberg Hall

- **Unloading Area:** University Place
- **Cart Station:** University Place
- **Welcome Station:** University Place
- **Long-term Parking:** Soldiers & Sailors Garage and OH Garage

Your trouble-free arrival begins before you even leave home. On your parking pass, fill in your name and cell phone number where you can be reached on move-in day. Place the pass on your vehicle’s dashboard as you approach campus. Placing the parking pass on your dashboard makes it obvious that you’re moving in and will enable University police to direct you to the appropriate unloading area. The parking pass will allow you to have one hour to unload in a designated unloading area. After unloading, move your vehicle to a designated long-term parking area, where the parking pass will allow free parking for the remainder of the day. Please note that vehicles in unloading zones for more than one hour will be towed.
Your specific move-in date and time are stated on your parking pass.

Sutherland Hall
- **Unloading Area:** U Lot behind Sutherland Hall
- **Cart Station:** U Lot behind Sutherland Hall
- **Welcome Station:** U Lot behind Sutherland Hall
- **Long-term Parking:** OC Lot

Please do not park on Allequippa Street or in the circular driveway in front of Sutherland Hall.

**House 8 and House 9**
- **Unloading Area:** Sutherland Hall driveway
- **Cart Station:** Sutherland Hall lobby
- **Welcome Station:** Front of Sutherland Hall
- **Long-term Parking:** OC Lot

If the Sutherland Hall driveway is full, unload in the Panther Hall loading dock, on University Drive, or in the SC Lot behind Sutherland Hall.

**Lothrop Hall**
- **Unloading Area:** Lothrop Street
- **Cart Station:** Lothrop Hall patio
- **Welcome Station:** Lothrop Hall patio
- **Long-term Parking:** OC Lot and OH Garage

**Panther and Pennsylvania Halls**
- **Unloading Area:** University Drive and U Lot behind Sutherland Hall
- **Cart Station:** Panther Hall lawn
- **Welcome Station:** Panther Hall lawn
- **Long-term Parking:** OC Lot

You may unload on University Drive. Please do not park or unload on Allequippa Street.

If the Sutherland Hall driveway is full, unload in the Panther Hall loading dock, on University Drive, or in the SC Lot. Helpers do not need wristbands to assist their fraternity resident with move-in.

**University Apartment-style Housing**

**Ruskin Hall**
- **Unloading Area:** Ruskin Avenue
- **Cart Station:** Ruskin Hall patio
- **Welcome Station:** Ruskin Hall patio
- **Long-term Parking:** Soldiers & Sailors Garage

**Bouquet Gardens**
- **Unloading Area:** Sennott Square Parking Lot and on Sennott Street
- **Cart Station:** Tent at the corner of Oakland Avenue and Sennott Street
- **Welcome Station:** Tent at the corner of Oakland Avenue and Sennott Street
- **Long-term Parking:** A Lot Garage

Bouquet A–H: Helpers do not need wristbands to access the buildings.

Bouquet J: Helpers must accompany resident student to the welcome station to obtain wristbands.

If you are moving into any of the Bouquet Gardens apartments and plan to arrive after Friday, check in at the Bouquet J welcome desk.

**Centre Plaza Apartments**
- **Unloading Area:** Centre Plaza parking lot and garage
- **Cart Station:** Centre Plaza lobby
- **Welcome Station:** Centre Plaza lobby

Please park only on the University side of the parking lot. If you park on the other side of the lot, the other tenants will tow.

**Forbes-Craig Apartments**
- **Unloading Area:** Forbes Avenue
- **Cart Station:** Lobby
- **Welcome Station:** Lobby

Enter through the main entrance or the garage entrance. Helpers do not need wristbands. Only the resident student should proceed to the check-in table.

Your specific move-in date and time are stated on your parking pass.
Residence Halls

Amos Hall ...................................... AMOS E-3
Bouquet Gardens ............................... BOGRS E-4
Brackenridge Hall ......................... BRACK E-3
Bruce Hall ....................................... BRUCE E-3
Conte Plaza ...................................... Inset
Forbes-Craig ..................................... FBCRG G-2
Forbes Hall ....................................... PAWL C-4
Fraternity Complex ......................... FRAT B-1, C-2
Holland Hall ...................................... HOLLO E-3
House 8 ............................................. B-2
House 9 ............................................. B-2
Litchfield Towers (A, B, C) ............... TOWRS D-3
Lothrop Hall ..................................... LOTHP C-3
McCormick Hall ................................. MCCOR E-3
Mark A. Nordenberg Hall ................. NORD D-2
Panther Hall ...................................... PANTH B-2
Pennsylvania Hall ............................... PAHLL C-2
Ruskin Hall ....................................... RUSKN F-1
Sutherland Hall ................................. SUTHD B-1

Arrival Survival Services
Panther Central ....................................... TOWRS D-3
ResNet representative ............... LAWRN E-3
SOUTH B-1

Oversize Vehicle Unloading Areas
(for vehicles more than 6’ high)
Bigelow Boulevard ...................... E-2

Long-term Parking Areas

A Lot (Posvar Garage) ..................... E-3
Clearance 6’4”
K Lot ................................................. D-2
G Lot ................................................. D-1
OC Lot* ............................................. C-2
Clearance 6’6”
OH Garage* ..................................... C-2
Clearance 6’6”
OH is open Monday–Friday 6 a.m.– midnight (closed weekends)
Ruskin Avenue ................................. E-1
SO Garage ......................................... E-2
Clearance 6’6”, 6’4” fourth floor
SO is open Monday–Friday 6 a.m.– midnight and Saturday and Sunday
8 a.m.–midnight
*Shuttle service available

Key
- Residence Hall
- Long-term Parking
- Unloading Area
- Recycle Station (Green Team)
We hope you came hungry! Your meal plan begins on Monday, August 24, 2015, with all facilities open for your dining pleasure. The Perch at Sutherland and Market Central are open to serve you fresh made-to-order food from a variety of stations. After working up an appetite, use a Meal Pass, but be sure to bring mom and dad in to see what the facilities have to offer. A Parent Meal Pass will be distributed electronically, so check your University e-mail regularly.

Pitt has many other dining options to fulfill your food cravings. Dining Dollars can be used at any facility on campus, so you’re just a Panther Card swipe away from great dining choices. The Cathedral Café offers fresh deli sandwiches and salads, Chick-fil-A, and house-made sushi. If you can’t find something at the Cathedral Café, walk across the street to Schenley Café, located in the William Pitt Union. Here you will find Taco Bell, Pizza Hut, SubConnection, Nicola’s Garden, and some home-style entrees. If you are looking for something sweet, stop by the Oakland Bakery and Market in Amos Hall. Grab a cup of coffee, a fresh bakery item, or something healthy from our organic fruit and vegetable section.

There is something for everyone, including Einstein Bros. Bagels, the Quick Zone convenience stores in both Litchfield Towers and Sutherland Hall, and We Proudly Brew Starbucks Coffee Carts located across campus. Regardless of where you are on campus, you should be able to find something to satisfy your taste buds.

Not on a meal plan? Don’t miss out on the great food promotions, events, and social opportunities at the dining facilities. Stop by Panther Central, located in the Litchfield Towers lobby, Sunday through Saturday between 7:30 a.m. and 10 p.m. Panther Central can assist you in adding or changing a meal plan any time before September 11, 2015. Need some help? Look for any of the Arrival Survival volunteers, wearing blue and gold shirts, who can answer any questions you may have about the meal plans or dining options.

### Dining Facilities and Hours

<table>
<thead>
<tr>
<th>All-You-Care-to-Eat Facilities</th>
<th>Monday, August 24</th>
<th>Tuesday, August 25</th>
<th>Wednesday, August 26</th>
<th>Thursday, August 27</th>
<th>Friday, August 28</th>
<th>Saturday, August 29</th>
<th>Sunday, August 30</th>
<th>Monday, August 31</th>
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<td><strong>Market Central</strong></td>
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<td><strong>The Perch at Sutherland</strong></td>
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<td><strong>Retail Facilities</strong></td>
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<td><strong>Cathedral Café</strong></td>
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<td>Cathedral of Learning, Ground Floor</td>
<td>11 a.m.–2 p.m.</td>
<td>11 a.m.–2 p.m.</td>
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<td><strong>Market To-Go</strong></td>
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<td>Regular Hours</td>
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<td><strong>Oakland Bakery and Market</strong></td>
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<td>Amos Hall</td>
<td>8 a.m.–4 p.m.</td>
<td>8 a.m.–4 p.m.</td>
<td>8 a.m.–4 p.m.</td>
<td>8 a.m.–4 p.m.</td>
<td>8 a.m.–4 p.m.</td>
<td>9 a.m.–4 p.m.</td>
<td>9 a.m.–2 p.m.</td>
<td>Regular Hours</td>
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<td><strong>Quick Zone</strong></td>
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<td>Regular Hours</td>
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<tr>
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<th>Monday, August 24</th>
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<td>4–10 p.m.</td>
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<td><strong>Schenley Café</strong></td>
<td>11 a.m.–3 p.m.</td>
<td>11 a.m.–3 p.m.</td>
<td>11 a.m.–3 p.m.</td>
<td>11 a.m.–7 p.m.</td>
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<tr>
<td>William Pitt Union, Lower Level</td>
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<td><strong>Coffee Carts</strong></td>
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<td><strong>University Store Café</strong></td>
<td>9 a.m.–3 p.m.</td>
<td>9 a.m.–3 p.m.</td>
<td>9 a.m.–3 p.m.</td>
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<tr>
<td><strong>Cathedral Coffee</strong></td>
<td>7 a.m.–3 p.m.</td>
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<td>7 a.m.–3 p.m.</td>
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<td><strong>Common Grounds</strong></td>
<td>7 a.m.–5 p.m.</td>
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<td>7 a.m.–5 p.m.</td>
<td>7 a.m.–5 p.m.</td>
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<td>Litchfield Towers</td>
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<td><strong>Hill O'Beans</strong></td>
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<td><strong>The Pennsylvania Perk</strong></td>
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<td><strong>Thirst &amp; 10</strong></td>
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<td><strong>Food Court Dining</strong></td>
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<td><strong>John M. and Gertrude E. Petersen Events Center</strong></td>
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<td><strong>Upper Level</strong></td>
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<td>Burger King</td>
<td>11 a.m.–2 p.m.</td>
<td>11 a.m.–7 p.m.</td>
<td>Closed</td>
<td>11 a.m.–7 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>Regular Hours</td>
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<tr>
<td>Pasta Plus</td>
<td>11 a.m.–2 p.m.</td>
<td>11 a.m.–7 p.m.</td>
<td>Closed</td>
<td>11 a.m.–7 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>Regular Hours</td>
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<tr>
<td>Subconnection</td>
<td>11 a.m.–2 p.m.</td>
<td>11 a.m.–7 p.m.</td>
<td>Closed</td>
<td>11 a.m.–7 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>Regular Hours</td>
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<td>The Café</td>
<td>9 a.m.–2 p.m.</td>
<td>9 a.m.–7 p.m.</td>
<td>Closed</td>
<td>7 a.m.–8 p.m.</td>
<td>7 a.m.–8 p.m.</td>
<td>11 a.m.–6 p.m.</td>
<td>Regular Hours</td>
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Room Condition and Furnishings

Residence Hall and Apartment-style Furnishings
No matter where you live on campus, Pitt will supply a fully furnished accommodation for you! The basics, such as an extra-long twin bed, desk, stove (apartment-style), etc., will be waiting for you! However, there are some items you will have to bring on your own, such as pillows, bed linens, towels, waste cans, etc. Please see Panther Central’s Web site, pc.pitt.edu/housing/index.php, for details regarding your building and a complete list of items you should bring and items you should leave at home.

Cable Television
Each bedroom or suite in every residence hall and each bedroom and/or living room in every apartment features a cable television hookup with all expanded basic channels. To receive all available channels, students must bring HD/Digital-ready televisions that are 720p or any variety of 1080i. Digital televisions must be equipped with QAM tuners. Rooms in Nordenberg Hall and Bouquet J living rooms are equipped with televisions.

For more information, visit our Web site at pc.pitt.edu/housing/amenities.php.

MicroFridges
Need storage for your late-night munchies? MicroFridge units—all-in-one refrigerator/freezer/microwave ovens—are available for rental through a subcontracted service.
To order a unit, or if you have any questions, call the Melvin Group at 1-800-525-7307 or visit its Web site at themelvingroup.com.
Some of our residence hall rooms are furnished with refrigerators and/or microwaves. To see whether you need to bring your own, visit our Web site at pc.pitt.edu/housing.

Additional Helpful Information

Student Computing Essentials
Computing Services and Systems Development provides technology tools and services that make your life at Pitt easier. Visit our Web site at technology.pitt.edu to learn more about Pitt’s information technology services.

Get to Know My Pitt
Go to My Pitt (my.pitt.edu) to activate your computing account, check your e-mail, register for classes, print your class schedule, download free software, and much more.

Free Software for Students
Browse our huge list of free software at technology.pitt.edu/mysoftware before you buy anything. More than 160 titles are available to students. Most software can be downloaded at My Pitt including Microsoft Office and Windows; antivirus software; and academic programs for math, statistics, science, and engineering! Be sure to download and install the Pitt Printing program on your computer so you can print as soon as you get to campus.

Get Connected
Got a PC, laptop, tablet, or smartphone? You can easily connect to PittNet, Pitt’s campuswide high-speed network. Your residence hall room features both wired and wireless connections, so all your devices are covered. Wireless is also available in classrooms and academic buildings.

Secure Collaboration with Box
With Box (pitt.box.com), you have 50 GB of secure cloud storage. Box makes it simple to share folders and collaborate on group projects, easily upload large files, back up, and organize your files. You can access Box from your phone, tablet, or computer.

Unlimited Learning and Training
Go to lynda.pitt.edu for unlimited access to thousands of online training videos on topics such as Excel, PowerPoint, Photoshop, Web design, animation, and more! Learn a new skill, start a hobby, develop your career path, and set personal goals. Earn certificates of completion and keep learning with recommended courses. With lynda.pitt.edu, the possibilities are limitless.

Get Technology Help Fast
The Technology Help Desk is open 24/7, every day. Call 412-624-HELP (4357), e-mail helpdesk@pitt.edu, or chat online at technology.pitt.edu.

On-site Technology Support
In addition to the Help Desk, we offer on-site technology support at two convenient locations: the University Store on Fifth and the Litchfield Towers lobby. Stop in for help connecting to PittNet, installing Microsoft Office, or setting up My Pitt e-mail. Check technology.pitt.edu for hours.
Stay Informed
Like us on facebook.com/pittcssd or follow us on Twitter @pittcssd. We'll share some great tech tips and tricks with you.
Please refer to the enclosed brochure for more information about technology services for Pitt students.

Residence Hall Student Mail Services
You can pick up both U.S. and campus mail at your own personal mailbox at one of eight student mail centers in or near your residence hall. You can view your mailbox combination by logging on to my.pitt.edu and clicking on My Resources, Panther Central, Housing e-Services, PIN, and Mailbox Combination.

If you are a Centre Plaza resident, your mailbox keys will be distributed at your welcome station. Be sure also to pick up a mailing guide so that your mail is addressed correctly and processed as quickly as possible. If you have questions about student mail services, call 412-648-1156 or e-mail studentmail@bc.pitt.edu.

Towers Mail Center serves students living in Towers A, B, and C as well as Amos, Bruce, Brackenridge, Holland, and McCormick halls.
Sutherland Mail Center serves students living in Sutherland Hall, the Fraternity Complex, and Houses 8 and 9.
Lothrop Mail Center serves students living in Lothrop Hall.
Nordenberg Mail Center serves students living in Nordenberg Hall.
Forbes Mail Center serves students living in Forbes Hall.
Panther Mail Center serves students living in Panther Hall.
Pennsylvania Mail Center serves students living in Pennsylvania Hall.
Bouquet Gardens residents receive United States Postal Service mail in each building lobby. All UPS and FedEx packages for students in Bouquet Gardens will be delivered to Bouquet Gardens J.
Ruskin Hall residents receive U.S. Postal Service mail in Ruskin Hall. All UPS and FedEx packages for students in Ruskin Hall will be delivered to the Towers Mail Center and will be available for pickup at that location in the Tower B lobby.

The University Store on Fifth Special Hours
The University Store offers a variety of textbook options, including new, used, e-textbook, and in-store rental. If you would like to have your textbooks ready for pickup when you arrive on campus, you can order them through the University Store’s textbook comparison Web site at pitt.verbacompare.com.
When you arrive, simply pick up your books at a designated area within the University Store on Fifth.
For more information, visit the University Store’s Web site at pittuniversitystore.com.

During the move-in period, the University Store on Fifth will be open for the following extended hours:
Monday, August 24–Thursday, August 27 8:30 a.m.–8 p.m.
Friday, August 28 8:30 a.m.–6 p.m.
Saturday, August 29–Sunday, August 30 10 a.m.–5 p.m.
Monday, August 31–Thursday, September 3 8:30 a.m.–8 p.m.
Friday, September 4 8:30 a.m.–5 p.m.
Saturday, September 5 9 a.m.–5 p.m.
Sunday, September 6 Noon–4 p.m.
Monday, September 7 (Labor Day) Noon–4 p.m.
Tuesday, September 8–Wednesday, September 9 8:30 a.m.–8 p.m.
Thursday, September 10 8:30 a.m.–6 p.m.
Friday, September 11 8:30 a.m.–5 p.m.
Saturday, September 12 10 a.m.–5 p.m.

Student Health Service
If you have a medical condition that you would like us to know about or you simply want to put a prescription on file with the University Pharmacy, contact the Student Health Service:

Wellness Center
Mark A. Nordenberg Hall
119 University Place
Pittsburgh, PA 15260
412-383-1800
studenthealth.pitt.edu

University Pharmacy
Mark A. Nordenberg Hall
103 University Place
Pittsburgh, PA 15260
412-383-1850

We recommend an appointment be made by calling the Student Health Service or scheduling online via our secure portal at my.pitt.edu. We also have Urgicare walk-in hours Monday–Friday 1–5 p.m.

Hours of Operation:
Monday, Wednesday, and Thursday 8:30 a.m.–7 p.m.
Tuesday and Friday 8:30 a.m.–5 p.m.
Saturday (walk-ins only) 10 a.m.–3 p.m.

Residential Handbook
Before you arrive on campus, you will receive a copy of the Residential Handbook via your University e-mail. The handbook is a comprehensive reference for University living and also helps you to understand the policies that govern housing.
Getting Around

Campus Transportation
Arrival Survival marks the beginning of the fall campus bus and shuttle system schedules. It is the perfect time for you, your friends, and your family members to take a “windshield tour” while exploring your campus transportation options. All shuttles depart from and return to the William Pitt Union area. Schedules are posted in University bus shelters. Schedules are also available in the William Pitt Union; the Department of Parking, Transportation, and Services in Forbes Pavilion; the Parking Services Office at 204 Brackenridge Hall; Panther Central; and campus libraries. In your campus mailbox, you will also find new fall schedules and other information on SafeRider, a transportation option for special nonemergency needs. During the first week of school, keep an eye out for staff from the Department of Parking, Transportation, and Services who can answer your transportation questions. In the meantime, if you need information, call 412-624-4034 or visit pts.pitt.edu.

Bicycling
If two wheels are more your style, check out Commuting Alternatives at pts.pitt.edu/commuting for information on free bicycle registration, free bike rack locations, how to rent a bike locker, where the local bike trails lead, bike pooling, bike rental, bicycle repair stations, the Bouquet Gardens bike room, the Mark A. Nordenberg Hall bike room, and much more.
Important Phone Numbers

Buses and Shuttles .......................................................... 412-624-8801
Dining Services (Panther Central) ...................................... 412-648-1100

Maintenance
  Maintenance requests also can be placed at the
  Panther Central Community at my.pitt.edu or at
  pc.pitt.edu/housing/maintenance.php.

  Residence Halls and
  On-campus Apartments (Panther Central) ...................... 412-648-1100

Office of Residence Life .................................................... 412-648-1200
Office of Student Life ....................................................... 412-648-1074
Panther Central ............................................................... 412-648-1100
Parking Services Office ..................................................... 412-624-4034
Student Health Service ..................................................... 412-383-1800
Technology Help Desk ..................................................... 412-624-HELP (4357)

University of Pittsburgh Police Department
  (emergency number, campus phone) ............................. 412-624-2121

Panther Central
Litchfield Towers Lobby
3990 Fifth Avenue
Pittsburgh, PA  15260
E-mail pc@pc.pitt.edu
Web pc.pitt.edu